



FTA Annual Meeting – June 5, 2018



# Understanding and Implementing Security Summit Work



## *Authentication*

Personal Income Tax and Business Income Taxes

Authentication Headers in E-File Package

Trusted Customer

Roadmap for Enhanced Authentication Measures

State Agency Taxpayer Portals

Other Measures – EFIN checks

**Key efforts:**

- Employ the Trusted Customer requirements for vendor approval and your own portal
- Ensure that you use the Authentication Headers in your return
- Assist the effort to create improved business fraud leads by providing your input



## *Financial Services*

ACH Common Naming  
R17 Return Code  
Financial External Leads  
Account Pre-Verification Program  
NACHA Collaboration

### Key efforts:

- Engage and educate your state treasurer/comptroller/financial processor on these activities and the need for them to work with you to make changes and be involved
- Become involved with Account Pre-Verification Program



## *Information Sharing*

IRS Leads Reporting  
Industry Leads and Feedback  
Rapid Response Process  
Business Tax Fraud

### **Key efforts:**

- Provide feedback on Industry Leads to your partners
- Ensure that you are up to date on ghost business accounts/credential theft-based business fraud schemes that IRS and other states have already seen



## ***Tax Professionals***

**Emerging and Expected Threat Vector**  
**Phishing, Malware and other Techniques**  
**Direct Security Messaging to Tax Pros**  
**\* IRS, States, Industry**  
**Proposal for Security Message in Tax Software**

**Key efforts:**

- **Direct messaging – employ Tax Tips with your community, through multiple channels**
- **Support more effective security messaging in tax professional software**



## ***Security Threat Assessment and Response***

**Efile Vendor implementation of Security Controls – 3 Year Phase-In**

**Assessment of Efile Vendor Security Posture**

**Working with Authentication WG on enhanced technology**

**Improved Security Stance of Tax Software Vendors and Tax Practitioners**

**Key effort:**

**- Ensure that your agency is utilizing the National Letter of Intent for vendors, which incorporates this guidance**



## ***Communication & Taxpayer Awareness***

**National Security Tax Awareness Week**

**Communications Alerts – Erroneous Refund, Small Business ID Theft,  
Phishing of Tax Associations**

**New IRS Pub 4557 Re-Draft as “How-To”**

**Key Efforts:**

**Leverage Summit collateral for your own use**



## *Implementing Fraud Measures Uniformly*

National Letter of Intent (for Vendors)  
State Letter of Intent  
Suitability Document  
Standard Reject letter  
State Exchange System  
ISAC (Information Sharing and Analysis Center)

### **Key Efforts:**

- All of Them!
- Work Together!





## *Be Involved!*

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